

Terms and conditions for SIXT Denmark A/S

Revision date January 2025

The Renter and any additional drivers accept the following by signing the rental agreement:

Generally

- 1) The Renter must return the vehicle and any associated equipment at the agreed time and location specified in the rental agreement. The rental period is strictly limited to the timeframe stated in the agreement and can only be extended with written confirmation from SIXT. Failure to return the vehicle on time or at the agreed location may be considered theft under Section 293 of the Danish Penal Code.
- 2) If the vehicle is returned outside the rental office's operating hours, the return is deemed completed at the office's next opening time. The Renter is liable for any damages, parking costs, or losses incurred until that time, provided SIXT inspects the vehicle within two hours of the office's opening. Similarly, if the keys are returned via a key drop box during office hours, the Renter remains liable for damages, parking costs, or losses for up to two hours after the return.
- 3) The vehicle may only be operated by the Renter or any additional drivers listed in the rental agreement. Insurance coverage is void if the vehicle is driven by individuals not mentioned in the agreement.
- 4) If the Renter provides a foreign residential address, the vehicle issued may be exempt from Danish registration taxes and, therefore, must not be driven by individuals residing in Denmark. The Renter is warned that unauthorized use can result in significant financial consequences and is liable for any losses incurred by SIXT in such cases.
- 5) The rental agreement must always be kept in the vehicle or accessible electronically. Any amendments to the agreement are only valid if made in writing. SIXT reserves the right to terminate the rental agreement without prior notice.
- 6) SIXT may reclaim the vehicle at any time and at the Renter's expense if it is used in violation of the rental terms.
- 7) SIXT assumes no liability for personal belongings that are damaged, lost, or left in the vehicle during or after the rental period.
- 8) The Renter is required to keep SIXT updated with their current address and credit card information throughout the rental period.
- 9) Any updates to the credit card on file must be made in person at a SIXT office in Denmark.
- 10) If there are changes to the payment card or the rental agreement is extended, SIXT may need to close the current rental agreement and create a new one. A new authorization on the Renter's credit card will be required.
- 11) If law enforcement or other public authorities determine that the vehicle has been used for illegal or inappropriate purposes during the rental period, they may seize the vehicle without the Renter being entitled to a replacement vehicle or financial compensation. Any transportation costs incurred in such cases are the Renter's responsibility. Authorities are authorized to operate the vehicle during the seizure process.
- 12) The Renter solemnly declares that neither the Renter nor any additional drivers have previously been guilty of reckless driving or other serious traffic violations. If the vehicle is seized or confiscated due to reckless driving during the rental period, the Renter must compensate SIXT for any resulting losses. Certain vehicles are monitored for risky driving behavior, and SIXT reserves the right to immediately terminate the rental agreement if such behavior is detected.
- 13) If the Renter subscribes to services such as EasyPark, Pay-by-Plate, or similar programs, the Renter is responsible for canceling these subscriptions upon returning the vehicle and covering any associated costs.

The vehicle

- 14) The Renter confirms that the vehicle is received in good and lawful condition. Any complaints about the vehicle's condition must be immediately reported to SIXT at the time of pickup. In case of warning lights, unusual noises, or similar issues from the vehicle, the Renter is required to inform SIXT immediately. This also applies if the vehicle signals an imminent need for service.
- 15) Any pre-existing damage to the vehicle will be recorded in the rental contract upon pickup. The Renter must inform SIXT within two hours of pickup if this record is deemed incomplete.
- 16) SIXT has taken all reasonable precautions to prevent mechanical failures in the vehicle. However, should such failures occur, SIXT is not liable for these or any consequences arising from them.

- 17) The vehicle is delivered with a full tank (electric vehicles with at least 80% charge). The Renter is responsible for ensuring the vehicle is supplied with sufficient fuel, oil, water and electricity during the rental period.
- 18) The vehicle must not, under any circumstances, be used for:
- a) Passenger or goods transportation for payment, unless the Renter has the necessary permits.
 - b) Commercial transportation of food, perishables, or other easily spoiled items.
 - c) Driving off paved roads.
 - d) Participation in motorsport events, driving courses, or test drives.
 - e) Transporting goods that cause odors or abnormal wear and tear to the vehicle.
 - f) Transporting pets, including dogs or other animals.
 - g) Driving school lessons or similar instructional use.
 - h) Driving by persons under the influence of alcohol, drugs, or medication that renders driving illegal.
- 19) The Renter must inform SIXT if the vehicle is expected to be used abroad. In such cases, an additional fee for foreign use will apply. If this fee is not specified in the rental contract, all insurance coverage becomes void while the vehicle is outside Denmark. The vehicle may only be used in the following countries: Denmark, Belgium, Bulgaria, Estonia, Finland, France, Greece, the Netherlands, Ireland, Italy, Croatia, Latvia, Lithuania, Luxembourg, Monaco, Montenegro, Norway, Poland, Portugal, Romania, Switzerland, Serbia, Slovakia, Slovenia, Spain, the United Kingdom, Sweden, the Czech Republic, Germany, Hungary, and Austria.
- Driving is only permitted in the countries explicitly mentioned in these rental terms, and driving, including transit, in other countries is prohibited. If the vehicle is taken into such a country, a risk fee of DKK 5,000 will be charged, and the Renter is liable for any damage or theft while the vehicle is in that country.
- 20) The rented vehicle may be owned by SIXT's financing partner.
- 21) Only vehicles equipped with a mounted tow bar may be used to tow trailers. This is permitted only if the vehicle's maximum towing weight is observed.
- 22) Certain SIXT vehicles may come equipped with remote services, also known as ConnectedDrive or Connected Cars, as provided by the manufacturer. SIXT cannot disable or reset these services and advises the Renter against using them. Any usage or subsequent uninstallation is at the Renter's own risk.
- 23) SIXT vehicles may be equipped with tracking devices or technologies that enable SIXT to process location, vehicle, and driving data. Such data is only used in anonymized form or in situations where locating the vehicle is necessary, such as in cases of damage, requests from authorities, or suspected contract violations.
- 24) Winter tires are offered as an add-on from November 1 to March 31. SIXT assumes no responsibility for the Renter's compliance with winter tire regulations in other countries or for any costs arising from non-compliance.

Payment

- 25) At the start of the rental period, the Renter must provide a valid form of payment. When paying with a debit or credit card, the card's validity must exceed the rental period, and sufficient funds must be available. A pre-authorization (authorization) of the amount specified on the front page of the rental contract will be obtained on the selected payment card when the vehicle is handed over.
- 26) The Renter and any additional drivers explicitly acknowledge their personal responsibility to pay the following to SIXT:
- a) The agreed prices, fees, and taxes as stated in the rental contract.
 - b) All fines, fees, collection, and legal costs related to parking or traffic violations incurred by the vehicle or its driver during the rental period. SIXT may choose to pay such fines or fees to avoid escalation and will subsequently charge the amount plus an administrative fee of up to 375 DKK, including VAT, to the Renter.
 - c) Costs for repairs, towing, spare parts, or replacement of the vehicle in case of damage or theft during the rental period. Damage costs are calculated according to the Forsi valuation tool used by Danish insurance companies. SIXT may choose to charge damage costs without carrying out repairs and instead sell the vehicle at a reduced sale price. A complete valuation report will be provided to the Renter.
 - d) Costs for replacing or compensating for lost vehicle keys.
 - e) Fuel costs for incomplete refueling or recharging upon return. SIXT charges 35 DKK per liter, including VAT, for fuel. If a refueling service has been selected, this must be indicated on the front of the contract. Unused fuel will not be refunded if the refueling service option is chosen.
- 27) Prepaid rentals are settled in euros. SIXT is not liable for losses resulting from exchange rate fluctuations between currencies and the payer's card issuer.
- 28) For all rentals, the agreed rental period is binding:

- a) For flexible rentals under 60 days, up to 50% of the remaining rental amount will be charged unless an earlier return is agreed upon with SIXT.
 - b) For prepaid rentals, unused rental days will not be refunded.
 - c) Delayed return (more than 2 hours after the agreed time) incurs a fee in addition to charges for any extra rental period.
- 29) The vehicle must be returned to the agreed location. If the vehicle is returned to a different SIXT location than specified in the rental contract, the Renter will be charged a change and one-way fee
- 30) The Renter and additional drivers are jointly and severally liable for all the above obligations, regardless of whether an alternative billing address is listed in the rental contract.
- 31) Repairs may only be carried out with prior approval from SIXT. Without approval, repair and transportation costs will not be reimbursed, and the Renter may be held liable for any consequential damages caused by improperly performed repairs.
- 32) Any refunds will be issued to the payment card used for payment, regardless of the reason for the refund.
- 33) Smoking is strictly prohibited in all SIXT vehicles. Violations or returning the vehicle in an excessively dirty condition will result in a cleaning fee. The fee for smoking is 2,500 DKK, including VAT, and the fee for additional cleaning starts at 500 DKK, including VAT.
- 34) Stickers, keyrings, or other decals must not be removed from the vehicle. Removing such elements will result in a fee of up to 2,500 DKK, including VAT. The Renter is also liable for fines due to missing business registration numbers (CVR) on vans or parking discs.
- 35) For rental of GPS devices or other equipment, loss or damage will incur a fee of up to 2,500 DKK, including VAT, regardless of any insurance coverage.
- 36) The Renter acknowledges and accepts all other administrative fees specified at www.sixt.dk.

Insurance and protection

- 37) Certain insurances associated with this rental agreement are underwritten by the insurance companies IF P&C and IF Liv. The insurances are collectively arranged with the Renter and SIXT as the insured parties. For further information, refer to the terms on www.if.dk.
- 38) The deductible for damage to or theft of the vehicle is determined according to applicable laws and includes SIXT's loss of use of the vehicle, up to a maximum of 29 days. The loss-of-use cost ranges between 300 DKK and 650 DKK, including VAT, per day. The total cost for the deductible and loss-of-use days cannot exceed 16,000 DKK per insurance event. The deductible and loss-of-use days can be reduced by purchasing additional insurances, which must be agreed upon in writing and included in the rental contract. The applicable deductible is stated on the front page of the contract.
- 39) Regardless of chosen insurance coverage, a processing fee of 375 DKK including VAT will be charged per claim.
- 40) The following are not covered by the aforementioned insurances:
- a) Towing costs and transportation costs in the event of a breakdown.
 - b) Personal accident insurance and the Renter's personal belongings.
 - c) Damages to tires, rims, and glass.
- The Renter may purchase separate insurance policies to cover these areas. The Renter confirms having been offered:
- a) Insurance to reduce the deductible for vehicle body damage.
 - b) Insurance to cover towing costs.
 - c) Insurance to cover damage to windows, tires, and rims.
 - d) Personal accident insurance.
 - e) Insurance to cover the Renter's personal belongings.
- 41) When purchasing personal accident insurance, coverage applies to up to 6 persons in the vehicle as follows:
- a) Death: 120,000 DKK per adult and 50,000 DKK per child.
 - b) Permanent disability: 1,000,000 DKK per person for 100% permanent disability.
 - c) Dental injury: Up to 25,000 DKK per person for reasonable and necessary expenses.
- When opting for Extended Personal Accident Insurance, including luggage, the following additional items are covered if the injury occurs in connection with vehicle damage:
- a) Luggage/travel goods in traffic accidents: Up to 20,000 DKK per incident.
 - b) Electronics, artwork, and similar items: Maximum 10,000 DKK per item.
 - c) Jewelry, cash, and other valuable items are not covered.
- 42) The Renter is obligated to pay for vehicle damages, consequential damages, and any transportation costs in cases of intent, gross negligence, or breach of agreement by the Renter or drivers. This includes, but is not limited to, misfuelling the vehicle and ignoring warning lights or sounds from the vehicle.
- 43) The Renter agrees to protect SIXT's interests in the event of damage or insurance incidents by:
- a) Notifying SIXT of damages immediately.

- b) Collecting names and addresses of involved parties and witnesses.
- c) Avoiding acknowledging liability or fault.
- d) Safeguarding the vehicle against further damage by not leaving it without proper precautions.
- e) Contacting the police when necessary to establish fault or in the event of personal injury.
- f) Completing and submitting a damage report upon request from SIXT.

Failure to comply with the above may result in a loss of insurance coverage. Damage reports are forwarded to SIXT's insurance company.

- 44) In the event of the loss of the vehicle's original key and subsequent theft, the Renter may be subject to the maximum deductible, regardless of purchased insurance. Additionally, the Renter may be subject to recourse claims from IF Insurance if the loss is due to intent or irresponsible behavior. The key must be stored securely, and the loss must be reported to SIXT immediately.

Rental Agreements Exceeding 30 Days

For rental agreements exceeding 30 days, the following additional terms apply:

- 45) For all rentals booked via mini-lease.dk, the contract duration is binding. If the vehicle is returned without prior agreement, the full rental fee for the remaining period will be charged. For other rentals, if the Renter returns the vehicle within the first 30 days of the rental period, the agreed monthly rate will no longer apply. Instead, payment will be required for the current rental period (1–29 days) based on SIXT's daily rate on the return date.
- 46) The pre-authorization mentioned in section 25 for the payment card at the time of vehicle pickup covers the first 30 days of rental, including any additional fees. After the first 30 days, the rental fee for the elapsed period will automatically be charged to the payment card, and the previous pre-authorization will be canceled. A new pre-authorization for the upcoming 30-day period will then be applied. This process repeats in 30-day intervals until the rental ends. In the event of non-payment of the monthly fee or lack of security deposit, SIXT reserves the right to terminate the rental agreement before the expiration date.
- 47) The Renter is obligated to maintain the vehicle during the rental period, including ensuring proper levels of engine oil and other fluids. Any workshop costs will be covered by SIXT upon prior agreement. The Renter is not entitled to compensation for inconvenience or extra mileage related to workshop visits.
- 48) The Renter is informed that the vehicle may need to be replaced upon request from SIXT. This does not entitle the Renter to compensation for inconvenience or additional mileage. Upon receiving a request from SIXT, the vehicle must be replaced within 7 days at a SIXT station as agreed. The Renter is advised that delayed return of certain vehicles may result in significant costs, including registration fees.
- 49) The Renter is responsible for all costs associated with delayed return, including fees, taxes, and charges.
- 50) SIXT reserves the right to adjust the rental agreement's price with 30 days' notice.
- 51) SIXT may terminate the rental agreement if the Renter fails to pay due amounts, fails to maintain the vehicle, or otherwise significantly breaches the agreement or misuses the vehicle.
- 52) In certain cases, the vehicle is provided at the start of the rental with an empty tank. If this is the case, it will be noted in the rental agreement, and the vehicle may be returned with an empty tank without additional charges. There will be no refund for any unused fuel upon return.

Use of Personal Information

- 53) SIXT respects your privacy and always processes your personal data in accordance with applicable data protection laws and other relevant regulations. You can find SIXT's current privacy policy at: <https://www.sixt.dk/en/privacy-policy/> and attached to your rental agreement as a separate appendix.

Other

- 54) The rental agreement and these rental terms are interpreted under Danish law. Any disputes will be settled in the courts of Copenhagen. If any provision of this rental agreement or these terms is deemed invalid, unlawful, or unenforceable by a competent authority, such provision shall be severed from the agreement. The remaining provisions shall continue to be fully valid and enforceable permitted by law.